# Abhijeet Ojha

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#### **OBJECTIVE**

As an experienced Salesforce Developer with over 2 years of hands-on experience, I am eager to leverage my expertise in developing and customizing Salesforce applications to drive impactful business solutions. I have a proven track record in utilizing Salesforce technologies, including Apex, Visualforce, and Lightning Web Components, to create robust and scalable applications. My goal is to contribute to dynamic projects by applying cutting-edge Salesforce features and integrations to tackle complex business challenges in CRM, data management, and automation.

#### **EDUCATION**

Gandhi Institute for Education and Technology, Bhubaneswar, OD B. Tech (Computer Science and Engineering)

August 2016 - December 2020

Prakruti Science College, Rourkela, OD

12th Science

August 2014 - April 2016

#### **EXPERIENCE**

## WarpDrive Tech Works, Bengaluru, KA | Salesforce Developer

August 2023 - Present

- Implemented Salesforce Service Cloud solutions for a leading appliance company, with a focus on enhancing customer service and support for air conditioning and refrigerator products.
- Salesforce Appliance Service Solutions
  - o Developed and managed solutions utilizing Lightning Web Components, Apex Classes, Apex Triggers, Code Bulkification, and Dynamic SOQL Queries.
  - o Handled Asynchronous class and flows, including Record Triggered Flows, Scheduled Flow, Auto Launched Flow, and Screen Flow.
  - o Schema Design in Salesforce and its Relationship.
  - o Worked in setting up the Application schema, Security configurations, User permissions through Profiles, Permission Sets, Roles, OWD, Validation rules, Formula fields, and Dynamic Page Layouts...
  - Utilized Custom Metadata and Custom Setting features.
  - o Managed integrations by implementing and calling APIs for both inbound and outbound communications.

#### Masai School, Bengaluru, KA | Training

April 2022 - August 2023

- · Java: Developed a strong understanding of Java programming, focusing on object-oriented principles and application development.
- Spring Boot: Gained hands-on experience with Spring Boot for building and deploying web applications efficiently.
- . HTML, CSS, JavaScript: Acquired skills in web design and development, creating responsive and interactive user
- . MySQL: Learned to manage and interact with databases, including designing schemas, writing queries, and handling

## HCL Technology, Noida, ND | Network Analyst

July 2021 - April 2022

- · Acquired expertise in network management and administration, including configuration and troubleshooting of network devices.
- Conducted comprehensive testing of network systems to ensure optimal performance and reliability.
- Provided support for cloud-based services, enhancing the performance and stability of cloud applications.
- · Gained experience in backend development with Java 8, contributing to the development and maintenance of serverside applications.

## **SKILLS**

- Salesforce CRM
- Apex
- Lightning Web Components (LWC)
- Apex Triggers & Testing
- · Lightning Flows

- Field Service Lightning (FSL)
- Salesforce1 Mobile App
- JavaScript, HTML5, CSS3
- RESTful Web Services
- SOQL & SOSL

- Salesforce Administration
- · Sales Cloud & Service Cloud
- · Visual Studio Code
- GitHub
- JIRA

### **HOBBIES**

Engaging in video games, watching movies, traveling, playing badminton, and table tennis.

## CERTIFICATION

• Earned the Salesforce Platform Developer I certification(2023), demonstrating comprehensive knowledge and skills in building and deploying applications on the Salesforce platform.